

Policy Summary

We are committed to:

- providing consistent and high-quality recruitment services, supported by practical, externally certified management systems
- a culture of constant improvement
- meeting the requirements of ISO 9001.

In doing this, we will pursue our Mission and apply our Values at all times.

Policy Details

Cox Purtell Staffing Services is an Australian-owned agency specialising the recruitment of high quality temporary and permanent staff for our clients.

Our Mission is to:

- Be trusted advisors to our clients and candidates by working consultatively to build relationships based on accountability and quality outcomes.
- Provide a recruitment experience supported by certified processes and procedures, delivered by industry specialists committed to ongoing training and development.
- Provide a personalised, professional and friendly service underpinned by Honesty, Integrity and Respect in everything we do.
- Give honest feedback and continually monitor customer satisfaction including the use of external surveys, so we can better meet our customer's needs.
- Provide a safe, healthy and environmentally sustainable workplace for our employees.
- Drive future growth by assessing our performance frequently, using suitable data including results of internal and external audits.

Through successfully achieving our mission we will demonstrate the integrity of our consultants, leaders and overall business.

James Purtell, Director